School Name Change

By now you have noticed that "WATSLine" has been changed to "ITS News". The reason is twofold. First, WATS is now an anachronistic term for a telecommunication service that is obsolete. Second "ITS" is the acronym referring to the new name of the J. Warren McClure School.

After a unanimous recommendation of the CSM faculty and the CSM Advisory Board, and positive informal feedback from a number of you, the Ohio University Board of Trustees approved a name change for the McClure School from The J. Warren McClure School of Communication Systems Management to

The J. Warren McClure School of Information and Telecommunication Systems

This change was effective Friday June 23, 2006. We are now known as "ITS" rather than "CSM". We hope that this name change will better inform students and potential employers as to the content of our undergraduate and graduate programs.

The content of the undergraduate major and master's degree did not change. However, the curriculum continues to evolve to better serve students and their employers. Check out our new webpage too: www.ohio.edu/mcclure. We hope you like all the new changes!

Grad Student News

Graduate students Kapil Bajaj and David Post attended and presented at the ITERA Conference in Las Vegas, March 2006. David's topic was "Service Level Agreements - A Review of Their Structure." Attending TelecomNEXT and presenting at ITERA 2006 was an amazing experience," he said.

"Admittedly, following Dr. Snow's presentation was a daunting task—still, sharing my work and interacting with the panel audience was a real joy." Kapil presented on "Understanding Local Switch Outages," a paper he coauthored with Neilly Edwards and Rakesh Komarabathuni.

David also represented the School at the Conference. "Serving with the USTA enhanced my experience tremendously," he reported. "It helped make the conference about more than just another line on my vita. Yes, the conference itself allowed me to develop relationships with fellow academics and industry professionals—but my time with the USTA gave me unprecedented access to numerous speakers with whom I had similar research interests and possible future employers."

Five students have completed a thesis since the graduate program began in 2003: Shweta Agarwal '04, "Search for an Optimal Network Reporting Threshold;" Kavitha Chayanam '05, "Analysis of Telecommunications Outages Due to Power Loss;" Preeti Rastogi '05, "Assessing Wireless Network Dependability Using Neural Networks;" Andrew Chen '06, "Episodic Perspectives on Wireless Network Dependability;" and Madhuri Kaniganti '06, "Feasibility of NS-2 Models in Simulating the Custody Transfer Mechanism."

Six students have completed a
Grad Student News - cont’d

Our Thanks to....
all the alumni who continue to support the McClure School by stopping by to visit while in Athens:

David Krasnow-Troen ’87 and family, Tom Martinko ’89, Randy Risch ’93 and family, Paul Vogel ’96, and Chris Mears ’03

arranging tours for the student group:

Scott Tettau ’99 and Barry Spurlock ’03 (Progressive tour) and Alisha Hopfer-Sherwing ’00 (tour of the Gahanna SBC Central Office)

sponsoring internships within their company:

Louis Lotz ’89 and Chris Liles ’00

facilitating an equipment donation:

Tom Fisher ’98

participating in CSM Day:

Tom Fisher ’98, Scott Tettau ’99, Matt Raider ’03, Juan Echeverry ’05, Nidhi Luthra ’05, Ian Hudgins ’05, Melissa Gillahan ’06, and Travis Ollom ’06

notifying the McClure School of job opportunities:

Martin Nadwodney ’87, Gale Donelson ’89, Bill Hitchcock ’98, Ron Minto ’98, Bryan Iretton ’90, Deidre Kellogg-Okoye ’91, Eric Zines ’91, Dennis Macy ’91, Frank November ’92, Mike Herrmann ’93, Brad Clark ’93, Lisa Grubish ’94, Kristina Koza ’94, Derek Fink ’95, Brad Ater ’96, Chris Nehez ’96, David Miller ’97, Dave Redman ’98, Tom Fisher ’98, Dave Tischer ’00, Greg Crout ’00, Matt Moody ’01, Brian Ackley ’02, Jed Bistline ’02, Scott Gerdes ’02, Neil Okonak ’02, Chris Ormond ’03, Danielle Heasley-Smith ’03, Adam Tiffany ’03, Chris Crosbie ’04, Nicole Davis ’04, Jesse Hall ’04, Bryan Armstrong ’04, Karen Davis ’05, Francie Yakos ’05, Jeremy Valeda ’05, Juan Echeverry ’05, and Sajidah Ibrahim ’05

speaking at a student group meeting or class:

Ron Minto ’98, Greg Crout ’00, Matt Raider ’03, Barry Spurlock ’03, and Melissa Kenny’s ’06 father.

and supporting the 2005 golf tournament:


Thanks to everyone for giving back to the School.

Faculty/Staff Activities


Philip Campbell presented “Baccalaureate and Associate Degree Telecom Programs: Rivals Or Partners?” at ITERA.

Hans Kruse was promoted to Professor. He presented “Voice Over IP Overview” and, with Shawn

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CSM Day 2006

Another change! In a departure from the 37 previous Communication Week celebrations through the College, the School moved to a decentralized event called CSM Day, using the same format. The theme for this year’s day was Critical Information and Infrastructure. Thanks to student chair Melissa Gillahan and faculty chair Andy Snow, the day went well.

Barry Spurlock ’03, Progressive Insurance; Ian Hudgins ’04, Cincinnati Bell Telephone; and then students Melissa Gillahan’ 06 and Travis Ollom ’06 spoke about the value of an internship during the morning Internship Panel. Jason Henkel, Cisco Systems, spoke on “Securing IP Communications,” followed by the Alumni Panel featuring Scott Tettau ’99, Progressive Insurance; Matt Raider ’03, Accenture; Nidhi Luthra ’04, Progressive Insurance; and Juan Echeverry ’05, Accenture. Advisory Board member Tom Cunningham from Progressive Insurance was the keynote speaker with the topic, “Real-time, Online, Always There.” Afternoon panels included a VoIP panel with Scott Tettau ’99 and Matt Raider ’03 and a panel on “Project Management” by Andy Snow.

Congratulations to Max Putas’06 who was named the Outstanding Graduating Senior during the evening Awards and Recognition Banquet at the Ohio University Inn.

Let us know if you would like to be involved in ITS Day 2007.

Student Group Name Change

The ITS student group, formerly Students in Communication Management or SICM, voted to change its name during the 2004-05 school year to Telecommunication Systems Management Association (TSMA). According to then president Juan Echeverry ’05, the new name “clearly depicts the field to which our organization belongs, and it derives a sense of professionalism and willingness to expand on knowledge gained in the classroom.”

Faculty/Staff Activities - from Page 2

Ostermann, “Teaching Internet Engineering: Five Years of Experience in the Internet Teaching Lab at Ohio University” at ITERA.

John Hoag presented “Architecture and Algorithms for Network Management Using Web Services” at ITERA.

Herb Thompson presented 2 versions of the paper: “Mobile, Fixed Line and Internet Service Effects on Global Productive Efficiency” first at the 25th Annual Eastern Conference of the Advanced Workshop in Regulation and Competition (Rutgers University) held in Skytop, PA May 17-19, 2006. He also discussed papers in a session on Vertical Relationship in Telecommunications during this conference.

This paper with additional results was then presented at the International Telecommunications Society (ITS2006) in Beijing, China from June 11-16, 2006. Herb also chaired a session during the conference. He published “Universal Telecommunications Service: A World Perspective,” (with Chris Garbacz), Information Economics & Policy, Vol. 17, 4, October 2005.

He has 3 papers under review for publication at Telecommunications Policy (2), Information Economics and Policy, and Economic Letters.

Alumni Panel members (from left to right) Nidhi Luthra ’05, Progressive Insurance; Scott Tettau ’99, Progressive Insurance; Juan Echeverry ’05, Accenture; and Matt Raider ’03, Accenture (photo by Noah Devereaux).
5th Annual Advisory Board-Sponsored Golf Classic

The 2006 McClure School Advisory Board Thomas Lonsbury Scholarship Golf Classic will be held on Thursday, October 12. This annual golf tournament, previously held in August, raises scholarship funds for deserving Information and Telecommunication Systems students.

Alicia Cline and Alana Miller each received a scholarship for 2006-07. Four $1,000 scholarships have been awarded to date from the scholarship fund, which was endowed after just two years.

Cost is $175 person, which includes registration gifts, round of golf (scramble format), lunch, reception (cocktails & hors d'oeuvres) and dinner. If you do not want to play, you may still make a contribution directly to the scholarship fund.

Contact Tom Lonsbury, golf classic director, for registration forms or additional information at tlonsbury@alltel.net or 706/864-0223.

McClure School Advisory Board Members

The McClure School has an Advisory Board which meets twice a year to discuss items of importance to the faculty, which include providing industry employment forecasts, making class presentations, referring employment opportunities to students from their own or other firms within industry, offering sources for internship opportunities, providing curriculum review, offering educational site visits, supporting fund raising activities, and facilitating equipment/software donation.

Members include:

**Doug Ballou**, President
Ballou Consultants, Inc.

**Donald P. Carlson**
Send2Fax

**Jason Comstock ’89**
Clarity Technology Solutions

**Thomas Cunningham**, IT Executive
Progressive Insurance

**Sandy Davis ’90**, Engagement Manager
Salire Partners

**Garon Gentzel**, National Account Mgr
Sprint PCS

**Michael Jenkins**, VP
AT&T

**Thomas C. Lonsbury**, Director
Network Services
ACS, Inc. (retired)

**Alan McMillan**, Sales VP
Verizon Business

**Ron Minto ’98**, Manager, Systems Engineering
CISCO Systems

**John E. Osborne II**, Infrastructure Management
Kroger

**Ron Ott**, Global Account Manager
Avaya

**Matt Raider ’03**, Consultant
Accenture

**Thomas Reid**, President
Reid Consulting Group

**Michael P. Smith**, Regional VP
Verizon Business

**Joseph J. Watson ’92**
Petland
Moves, Adds and Changes

1989: Gale Donelson was recently promoted to Director of Information Technology for Jackson Kelly PLLC. He is responsible for firm-wide technology and IT department operations. Tom Martinko, Account Executive with Sogeti USA LLC, has 2 daughters, Sophia and Liliana, and lives in Powell, OH. Sogeti USA, a wholly owned subsidiary of Capgemini Consulting, provides IT consulting services with a focus on Applications Management, BI/DW, Migration Services, Software Control Testing, Compliance Services and Project Management.

1990: Irene Kchayas spent the summer of 2005 traveling throughout Greece and Turkey exploring family roots...an amazing trip!

1991: Leslie Firlie-Zimmer is a Managing Partner for EDEL Consulting GmbH in Switzerland, a company that specializes in OSS and Defense Communications consultancy.

1992: Deb Miller, Network Transport Analyst with Cox Communications, wanted to pass along an on-line interview “practice” site at DaytonDailyNews.com/getthejob. Joe Watson is a VP of Operations with Petland and was expecting his fourth child in January.

1993: Leslie Holtshouse-Copp, Global Account Manager with MCI, had her second baby boy in April, 2005. She is the MCI Global Account Manager for Proctor & Gamble. Randy Risch, Project Manager with AT&T, is grooming his kids to believe that one day, the Indians WILL win it all... He also hopes that SIQM (now TSMA) will secure a room with a view at the new student center for when high-rollers like him come to town. Mark Atwood is a Regional Sales Manager with The Siemens Company. Bret Emerson was named by the Building Design & Construction magazine as one of their “40 under 40” superstars in the Architectural, Engineering and Construction industry. He founded CommTech Design in 2005 and designs integrated communication and technology systems, including drawings and CSI-based specifications for cabling, telephone, audio/visual networks, and security systems.

1994: Lisa Grubish is a Premier Program Support Manager for Pay By Touch Processing. Christie Koza is a Consultant with Emerging Solutions. Amos Gregory, Director of Technical Marketing with Divitas, a company doing fixed mobile convergence. The first is WLAN and cellular (1xevdo and GSM/GPRS) seamless roaming. He finally moved in with his girlfriend so is sort of somewhat of a family man now.

1995: Brad Kilbey is a Manager of Global Sales Engineering with Level 3 Communications. Robert May, Sr. Staff Consultant with Verizon Business, worked for Verizon prior to the MCI merger and was part of the integration team. He is now working in Pricing and Contracting Management. He has 2 daughters: Caroline (3) and Julianne (18 months) who keep him very busy.

1996: Sangeeta Nagaraja-Walsh is a Global Product Marketing Manager with Motorola-Mobile Devices Business. Christopher Nechez, Global Infrastructure Manager, Information Services with ERICO Inc., manages the organizations’ Infrastructure and Telecommunications operations. It’s a challenging and rewarding position, and he is always looking for talented Bobcats to add to the team! Fellow Bobcat Allison (Fisco) and he have a toddler (Zachary) and another baby on the way. They are building a home in Brecksville.

1997: Amanda Geary-Frederick is a Sr. Telecommunications Analyst with NetJets, Inc. Scott Archer is a Marketing Manager with QUALCOMM. Casey Kuhr is a Sr. Telecom Engineer with Banfield the Pet Hospital. His responsibilities include supporting Banfield’s corporate office which runs on a Mitel VoIP platform with over 600 users. He also supports the Telecom facilities for over 700 hospital locations worldwide. He is currently working on running VoIP back to Banfield’s corporate office over AT&T’s MPLS network.

1998: Ron Minto was recently

"I use my COMT education every day talking to IT managers and directors, and IT candidates who I am trying to place. I have the best of both worlds: I am in sales, so I get to talk to and meet tons of people, but I am respected as technical when it comes down to job requirements and who qualifies for what jobs."

Francis Yakos '05

Continued on Page 6
promoted to Manager, Systems Engineering, with Cisco Systems. He will lead the Voice Applications SE team focused on complex voice applications such as Contact Center, Messaging, Video, and Unified Client. **Dave Redman** is a Project Manager with Level (3). **John Langland** is a Senior Staff Consultant for Strategic Sourcing with Verizon Business. **William Hitchcock** is a Manager, Network Audit with Sprint Nextel. **Ronald DeMuth** was recently promoted to Principal Consultant with Oracle Corporation. He had been an order management architect at BellSouth in Atlanta designing a new front end order management system to assist marketplace initiatives and customer needs.

**1999:** **Ryan Whalen** is an IT Director with Whalen & Company. **Jason Duff** is a Sr. Network Engineer with Verizon Business. **Bryan (Matt) Christian** is a Manager of Network Engineering with Nationwide Insurance. **Jim Jolley** is a Sr. Systems Analyst with AAI Corporation.

**2000:** **Leah Beltz-Patton,** Data Sales Executive with AT&T, is pursuing a Masters in Information Technology Management from the Kogod School of Business at American University. **Gregory DeMaria** is a Telecom Analyst with Twenty First Century Communications. **Danielle Dyke-Mraz** is an e-Business Account Manager with IBM Global Services.

**2001:** **Matt Moody**, Operation Manager-Asia Pacific with Cerner Corporation, recently moved to Sydney, Australia. **Keith Cambridge** is a Technology Consultant with the Department of Homeland Security.

**2002:** **Brian Ackley** is VP of YourSchoolEvents, a site that schools can use to stream sporting events, musical performances, school plays and graduation ceremonies live via the Internet at yourschoolevents.tv. **Jed Bistline** recently joined Cisco Gold Partner Netarx as an Account Manager where he designs Cisco advanced communications systems. He will be returning to Europe in September for 2 weeks. **Barry Preece**, Biomedical Technician II with GE Healthcare, moved into a new home last year. **Neil Okonak** got engaged in March to his girlfriend Tracy. They plan to get married in Chicago in 2007. He was promoted to Consultant with Accenture and transferred to the Chicago office, continuing to serve telecom, network equipment, and IT clients throughout the world. **Jamie Rohrer** is a LAN Engineer I with JP Morgan Chase. **Luke Lehman** is a Senior Telecom Analyst with Progressive Insurance. **Egan Sweeney** is a Consultant with Accenture. **James Eagleton** is a Telecom Operations Specialist with Progressive Insurance. **Todd Svec**, Key Account Manager with Pearson Education, is currently selling technology platforms to universities.

**2003:** **Matt Raider** is a consultant with Accenture. **Chad Hanson** earned a promotion from Ensign to Lieutenant Junior Grade with the US Coast Guard. He was recently promoted to Helpdesk Manager, responsible for IT support to all Great Lakes Coast Guard units and is currently working as the Project Manager for upgrades from Server NT to Server 2003 for the entire Great Lakes region. **Steve Fisher** recently left Key Bank to become the Implementation Coordinator with SpyGlass Technology Advisors, where he will manage their client's telecom recommendations from a fiscal cost audit perspective. **Brock Miller** is a Telecom Analyst with Progressive Insurance. **Brian Bartone** is in Wireless Network Solutions for P&R Communications. **Robert Good** is a Law Student/Law Clerk with Witschey Witschey & Firestone Co., LPA. **Chris Cameron** was recently promoted to Account manager with Accent Communication Services. His primary function is the development of new business focusing on large scale corporate VoIP networks. **Owen Hood** is a Senior Analyst with SpyGlass Technology Advisors. **Chris Mears** is an Information Technology Manager with the California Wine Institute. **Jonathan**
**Moves, Adds and Changes - from Page 6**

**Waag** is a Security Consultant with FishNet Security.

2004: Christina Koza is an Expense Manager, Central Region, Cingular Wireless. Sarah Melvin just began a new job as a Systems Administrator/Researcher with JSI. Chad Pfeffer is an Account Manager with ICG Communications. Shweta Agarwal is an Internet Sw Systems Engineer with MCI. Jesse Hall is a Network Engineer with a Cisco Gold partner, ADP Network Solutions. His clients are car dealerships, and he travels all over the country designing and installing Cisco VoIP systems. He configures routers, switches, CallManagers, etc. John Cooper is getting married September 2.

Rob Kallstrom is in Business Development/Sales with SpyGlass Technology Advisors. Nicole Davis is an eBusiness Project Manager with HSBC Bank USA, N.A. She encourages any ITS student interested in Internet Technology and/or eCommerce/eBusiness to apply for an internship with HSBC at www.us.hsbc.com or www.hsbcusa.com/careers. Interns gain experience working with international teams and can have an internship focused more on IT or Design. Gene Beno is a Business Analyst with National Oilwell Varco.

2005: Dustin Flint recently started a job as a Mobile Data Technician in the Warren County Telecom Department where he implements and supports the county wide wireless network that serves police, fire, emergency services, and other county departments. Wrienne Mitchell is an Associate Network Engineer with MCPc. Francie Yakos works for MacArthur Associates, a placement agency for IT professionals. Right now is looking to fill a Network Admin position: server and desktop work, Linux, Windows in a mixed environment with Cisco, VoIP and frame relay a plus. She lives in a house with other young professionals steps from the beach. Preston Gove is a Sales Engineer with Advanced Computer Connections. Ryan Cohen is in law enforcement sales with Vance’s Law Enforcement. Max Putas is a graduate student in the University of Pittsburgh’s Telecom Program. Matt Kusek is a Client/Server Operations Analyst with Progressive Insurance. Ambrosia Logsdon just switched from an intern position to a Utility Analyst with the Public Utilities Commission of Ohio. Pragya Singhal is a NOC Network Analyst with Time Warner. Karen Davis is a business Communications Consultant with MVD Communications. Nidhi Luthra is a Telecom Analyst Associate with Progressive Insurance. Madhuri Kanganti is a Senior Network Engineer with Microsoft. Juan Echeverry is an Analyst with Accenture in the Global ACT Technology & Systems Integration Network Technologies.

2006: Jordan Meyer, Brian Folan, and Melissa Gillahan are Associate Telecom Analysts with Progressive Insurance. Amanda Dudding is a LAN Engineer I with JP Morgan Chase. Angela Weber is a LAN Engineer I with JP Morgan Chase. Travis Olloni is an Account Manager with Cincinnati Bell. Jason Carlton is a Telecom Operations Specialist I with Progressive Insurance. Tyler Daubitz is a Performance Improvement Associate with PricewaterhouseCoopers. Ryan Lloyd is a Network Specialist with Greene County. Brad Tunstall, Progressive Insurance, is enjoying the life of a telecom analyst for one of the leading insurance companies in the U.S. Send us your updated information. Click on “update your information” in the alumni section of www.ohio.edu/mcclure or email moran@ohio.edu.

Want to keep in touch with other alums, let other alums know about a position available with your company, or looking for a job? Instructions for how to subscribe to the alumni listserv are also in the alumni section.

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**Crosstalk**

I am hopeful that SICM (now TSMA) secures a room with a view at the new student center, at least for when high-rollers like me come to town.

- Randy Risch ’93

Keep innovating and always think about the next level of technology and how it changes our everyday lives. It never stops...change with it.

- Amos Gregory ’94

Best wishes to all my fellow COMT Bobcats!

- Christopher Nehez ’96

I encourage all talented students and alumni seeking employment to explore the tremendous opportunities available with Cerner Corporation. Have a look now at www.cerner.com.

- Matt Moody ’01

Love the new program name!

- Jed Bistline ’02

Kyle Wagner, where are you?

- Egan Sweeney ’02

If any alumni want to meet up in Columbus sometime, drop me a note.

- Ambrosia Logsdon ’05
Job Placement

A McClure School education offers opportunity for those entering the networking, telecommunications, or any other field, as evidenced by a sample of recent job placements:

Shweta Agarwal - Verizon Business
Jason Carlton - Progressive Insurance
Ryan Cohen - Vance's Law Enforcement
Tyler Daubitz - Pricewaterhouse Cooper
Karen Davis - MVD Communications
Nicole Davis - HSBC Bank USA
Justin Dyke - AMR Group
Amanda Dudding - JP Morgan Chase
Brian Folan - Progressive Insurance
Melissa Gillahan - Progressive Insurance
Jesse Hall - Automated Data Processing
Madhuri Kaniganti - Microsoft
Ambrosia Logsdon - PUCO
Ryan Lloyd - Greene County
Jordan Meyer - Progressive Insurance
Max Putas - grad school-University of Pittsburgh
Rob Rouse - Cincinnati Bell
Chris Ryavec - Astute Solutions
Brad Tunstall - Progressive Insurance
Angela Weber - JP Morgan Chase

Tough economic times remain for state supported institutions in Ohio, as the subsidy continues to decrease year to year. There are two ways you can help the school from which you graduated. If you donate over the phone when called by OU, insist that your gift be earmarked for the “McClure School of ITS”. If you donate by mail, checks are made out to the Ohio University Foundation. Please annotate your check “Earmarked for McClure School”.

Another way to help is to make referrals for possible donations to our laboratories. Particular needs include flat screens, desktops, and fiber optic equipment. Please contact Andy Snow (asnow@ohio.edu)