



Winter 1999

# WATSLine

J. Warren McClure School of Communication Systems Management Alumni Newsletter

## From the Director...

As I write this column, another year is about to come to an end. In reflection, this has been a good year for us, as I hope you can tell from the reports of activities and changes at the School that appear in this issue of the WATSLine as well as earlier ones.

I am very happy about the way John and Martha have adjusted to being part of the McClure School. At the same time the School has also "adjusted" to both of them being here. Each brings their skills and unique perspectives to the School, and you can feel the subtle changes and the undeniable influx of new energy which is truly contagious and exciting.

Meanwhile, as our Masters degree program proposal inches its way towards final consideration by the Board of Regents, we are beginning to look at the overall changes we want to see happen in the School. Last year we completed an institutionally mandated review of the past 7 years of our operation, and I think we are all generally pleased with what we saw in that retrospective.

Where should we go next? Every member of the faculty will agree that we are quite busy keeping the program you all know working well. The Masters degree program will clearly require more of our resources, and we are looking to add one more faculty member (we are

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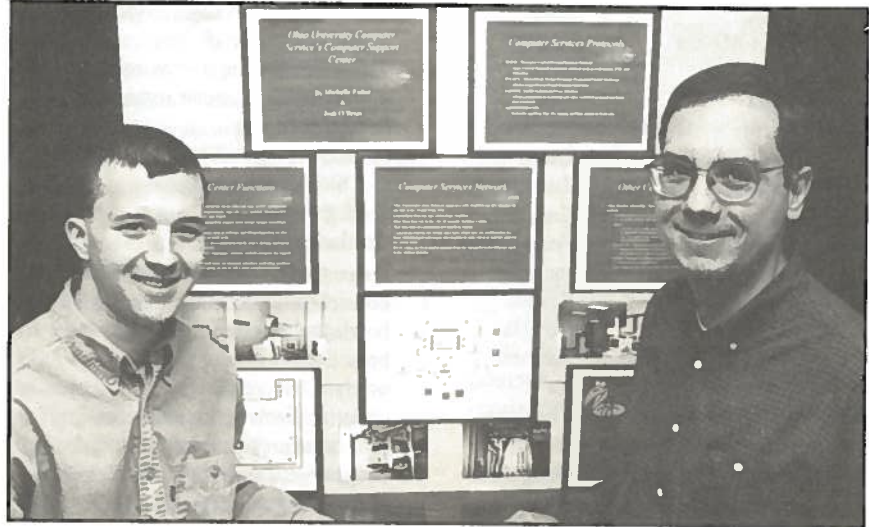


photo: Rick Fatlica

CSM student **Josh O'Brien** and visiting instructor **John Hoag** pose in front of a poster produced by Josh and **Michelle Fisher** for their COMT 222 – Systems and Applications II – class (see related story below).

## Class Projects

Students in **John Hoag's** Systems and Applications (COMT 222) and Data Networks (COMT 325) classes had the opportunity to work with Visio software while producing a poster for a class assignment.

For their final group project, students chose both on-campus (222) and off-campus (325) network installations and described them in terms of concepts covered in class.

Students documented their work using the Visio software package and made brief presentations in class. Posters from these projects now adorn the CSM office and the lower hallway in the RTVC Building.

Students were able to compare and contrast different network configurations, and were also introduced to customer and functional requirements.

"We look forward to finding more cases to study (with help from alums and friends!) in future classes," Hoag commented.

## Thanks!

It's always good to see alumni, and we appreciate those of you who keep in touch and who return to campus throughout the year.

**Martha Garcia-Murillo** reported that **Judy French '90** from Key Services did a marvelous presentation on project management for one of her fall quarter classes. **James Kessel** and **Jason Comstock '89** from MCI

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WorldCom also spoke to Martha's class, but through a videoconference, which proved to be very popular with the students.

**Tony Mele** said he saw **Jason Brecht '97**, **Ann Clark '96**, **Bill Ervin '96**, **Emily Thompson '98**, and **Ron Minto '98** during Homecoming weekend. **Mike Martin '98**, **Brian Taylor '96**, and **Brian Rudy '96** stopped by the school office during Homecoming.

A large group of alumni returned to campus this fall and early winter to recruit from the program: **Brad Kilbey '95**, **Jennifer Middleton '92**, and **Mike Herrmann '93** from MCI WorldCom; **Ron Minto '98** from Andersen Consulting; **Susan Lammert-Carr '87** and **Sandy McDonald-Davis '90** from NCR; **Seth Jenkins '98** and **Amy Frisch '96** from JC Penney; and **Kristine Ferry '97**, and **Brett Sweyer '97** from Ameritech.

Although they didn't come to campus to interview, other alumni contacted the school office to request resumes of graduating seniors: **Amos Gregory '97**, Nortel Networks; **Forest Blade '98**, TTC; **DJ Shisler '86**, BF Goodrich; **Steve Engle '92**, Millenium WorldWide Consulting; **Linda Lewis '88**, Qwest; **Bob Kreitzer '96**, Key Services; **P. Kelley Dunne '87**, One Pointe Communications; and **Eric Zines '91**, TeleChoice, Inc.

Thanks for keeping the school in mind! //

## Faculty Activities

**Phyllis Bernt** attended the 26th Annual Telecommunications Policy Research Conference in Washington, DC in October. She also prepared comments to be filed in an FCC proceeding on behalf of the US Telephone Association regarding separations reform.

**Phil Campbell** will be administering the internship program for the 1998-99

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academic year. If you or your company would like to sponsor one or more interns, contact Phil at 740/593-4907.

**Martha Garcia-Murillo** and **Hans Kruse** attended the National Communication Forum in Chicago in October.

**John Hoag** spoke at a Bellcore Internet Traffic Engineering Solutions Forum based on a paper he co-authored for the National Regulatory Research Institute titled, "Policies and Pricing and Universal Service for internet Traffic on the Public Switched Network."

**Hans Kruse** attended a Bellcore training class in September on ISDN troubleshooting so that he can expand the ISDN capabilities in the applications lab and update technology courses, such as COMT 220, to fully cover ISDN. In November, he spoke on "Network and User-Perceived Performance of Web Page Retrievals" at the 1st International Conference on Telecommunications and Electronic Commerce.

**Trevor Roycroft** had an article published in the November issue of the *Journal of Regulatory Economics*, V 14, titled "A Dynamic Model of Incumbent LEC Response to Entry Under the Terms of the Telecommunications Act of 1996." In November, he presented a paper, "Alternative Regulation and the Efficiency of Local Exchange Carrier—Evidence from the Ameritech States," at the 68th Annual Meeting of the Southern Economic Association in Baltimore, MD. //

## Congratulations!

Congratulations to the following recent graduates who found employment:

**Forest Blade, TTC. Mike Ashley** and **Jason Halsey, CoreComm**  
**William Hitchcock, Sprint. Jason Niekamp, NCR. Mark Vujevich, BF Goodrich. Jeff Rees, MCI WorldCom.** //



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## Crosstalk

**Ritch Newport** where are you? - **Jeff Dixon**

I am looking to become more knowledgeable on wireless services (ALLTEL just bought 360° Communications). Any help or information would be greatly appreciated (330/686-2892-home). - **Lynnette Lowmiller Baughman.**

Message to **James Smith** - Thanks for showing us a good time in Dallas... - **Jason Hall.**

Would anyone like to create a "job posting" board in WATSLine or affiliated with our school for employment opportunities in telecom. I think this would be helpful for new grads, recent grads and alumni looking for a change. - **D.J. Shisler**

Note: A group of students are redesigning the school's web site ([www.csm.ohiou.edu](http://www.csm.ohiou.edu)) and plan to add a link for employment opportunities. In the meantime, alumni are welcome to send me a resume, which I will be happy to provide to any employer who contacts me requesting resumes of CSM graduates with experience. - **Barb Moran, moran@ohio.edu**

**Leslie Gogan** - Thanks for hanging with me this summer. Please tell Dave that I appreciate his bug killing skills. - **Debbie Cohodas.** //

ride the light

**Qwest.**

**Trevis D. Lipsey**

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### From the Director...

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grateful to the Provost for approving this addition so quickly). We are almost continuously being asked to consider new initiatives, such as distance learning and workshops, and new partnerships in Ohio, in the US, and internationally.

We will take some time to review which, if any, of these directions we will pursue. And as usual, don't be surprised if we call on you for your opinions, suggestions, and support.

I hope you can look back on a truly enjoyable holiday season, and that you are well on your way to a good start into 1999. //

- Hans Kruse

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## Moves, Adds, and Changes

Thanks to everyone who returned a response form from the summer/fall issue of the WATSLine. Here's what you had to say:

**Mark Loftin '90** is doing Oracle database consulting for Client Server Associates in the Cincinnati area. He reports that he really enjoys reading the WATSLine. **Andrew Doyle '93** is a senior consultant at Predictive Systems. He is getting married March 10 in Hawaii to Sharon Lockwood. Congratulations, Andrew!

**Jeff Dixon '88** loves working at UUNet as a Test Engineer. On the home front, he has two children: Hannah, 2 years, and Sam, 6 months; and just celebrated his 7th wedding anniversary. **Lynnette Lowmiller**

**Baughman '91**, Data Engineer with Alltel, needs to learn more about wireless services (see Crosstalk). She had a baby girl, Madison, August 21 (another red head).

**Brad Kitchen '91** is working as a Systems Officer, Bankcard Support Systems Manager, at Fifth Third Bank. **Eric Zines '91**, is working as a Senior Consultant with TeleChoice, Inc.

**James Smith '95**, MCI WorldCom, was recently promoted to team leader. He leads a group of 11 engineers responsible for provisioning and designing all circuits DS3 level and above. He is living in Plano, TX, with his fiancée and 5 year old son, Bryce. **Andrea Schroer '91**, Senior Manager, International Project Management, Qwest Communications, moved into the international arena and now wishes she had taken a second language.

**Ric Wasserman '87** married Barbara Harrison '86, who is the Associate Director of Residence Life at OU. They have one son, Daniel. He is the

owner of World's Best Bagels, and Vice President and Managing Partner of The Pigskin Bar & Grille.

**Aaron Hoff '96**, Project Manager, worked for MCI in Dallas right after graduation, but moved to Tampa with Intermedia Communications 8 months ago (still at the LEC's mercy). He just celebrated his 2-year wedding anniversary.

**Jeffrey Brubaker '86** is a Programmer/Analyst with the Maxim Group. He does computer consulting (visual basic, access, and MS office development). He married Suzanne Cantwell in 1994 and moved to Charlotte, NC, in 1996.

**Megan McCormick '98**, Analyst (external access/security COE, global comm. category) for Procter & Gamble, is learning lots and lots (ADSL, VPN, all-in-one modems, Brussels trip). **Steve Brescia '92**, Towers Perrin, was recently promoted to Service Center Consultant. He has been completing call center installations/reconfigurations in the US, Canada, and the UK.

**Randy Risch '93** had a baby girl, Olivia Mae, October 12. (Thanks for the picture!) **Stephanie Mayrose '86** is temporarily on the "Mommy Track." **Jason Hall '95**, Communications Analyst with The Longaberger Company, is designing the network for the Longaberger Golf Course. His second child was born on December 24.

**Jodi Kaufman-Manley '94** is working as a Systems Engineer with Bell Atlantic. **D.J. Shisler '85**, self-reported "Old Timer" and Manager of Telecommunications at the BF Goodrich Company, is trying to fill a telecom analyst position (see Crosstalk). If anyone is interested, contact him at shisler@corp.bfg.com. He and his

wife, Carrie Kalail '85, are expecting their 2nd child in March. The dog is doing fine.

**Joan (McCracken) Moran '83** moved to the San Francisco area in January. She has put her career on hold to dedicate herself to her children: Lauren Margaret, born in June 1998; 4-year old Megan; and 3-year old twins, Jack and Ned. She comments that needless to say, Communication Systems Management has taken on a whole new meaning.

**Amos Gregory '97** left IBM to join BayNetworks/Nortel as a networking engineer. He is excited about the opportunity to become a part of the movement toward amalgamating voice, video and data into one viable networking solution. **Brett Sweyer '97** is working as a Switching Equipment Engineer at Ameritech.

**Deborah Cohodas '93**, Technical Consultant with MCI WorldCom, just completed her MBA in Telecommunications Management at the University of Dallas and bought a house in Seattle. **Forest Blade '98** got a technical sales job in Washington DC with TTC.

**Craig Corfman '95** married Stacy Knight and recently relocated to the Cleveland area. **Nathan Peters '96** started a new position with Safelite Glass Corp supporting call centers in Columbus and Chicago. His first child, Kamryn Elizabeth, was born October 23.

**Bob Freier '85**, Director, High Tech Ventures, is doing hi-tech recruiting for executives and individual contributors for early formation start-up companies. **David Dickson '89** took a new position with Concert Management.

**Chris Nehez '96** was promoted to Senior Consultant at Ernst and Young LLP in October. He recently moved into a new apartment in Westlake. **Amy Kaufhold '90** is working as a Telecommunications Programmer/Analyst for Advanta Mortgage.

That's it for the winter WATSLine. If you'd like to be in the summer issue, fill out and return the information form on page 7. //

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## Information Form

Name \_\_\_\_\_ Grad Date \_\_\_\_\_

Address \_\_\_\_\_ Telephone # \_\_\_\_\_

\_\_\_\_\_

Company \_\_\_\_\_

Title \_\_\_\_\_

Address \_\_\_\_\_ Telephone # \_\_\_\_\_

\_\_\_\_\_ FAX # \_\_\_\_\_

\_\_\_\_\_

Do you want to be in the e-mail directory? \_\_\_ yes \_\_\_ no

If yes, what is your e-mail address? \_\_\_\_\_

What's new on the home front?

What's new on the job?

Any messages for "Crosstalk"?

Help us keep track of you! Fill out this form and return to:

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